Frequently asked questions

Who do I speak to if I have any questions or concerns about my bond?

Request to speak to the city's Operations and Environment Infrastructure Technical Officer on 9237 9222.

When am I eligible to apply for my bond refund?

Once all works on site are complete and a 'BA7- Notice of Completion' has been submitted to the city's Building Department.

How do I apply for my bond refund?

A bond refund application can be found on the city's website alternatively you can pick up an application from the city's main administration building at 241 Rokeby Road, Subiaco.

How long will it take before I receive my bond refund?

The bond process can take up to four (4) weeks before you receive the refund via cheque in the mail or via bank transfer.

What happens if there's damage but it's not related to my development?

Notify the city of any damages that arise throughout the development. If the damage was pre-existing the city will have a detailed record of city assets and images of the site and its surrounds.
Pre-existing damages will not affect the return of your bond.

Why do I need to pay this bond if my verge has nothing on it?

If there is no tree on the verge a bond is not required by parks; however there will always be an infrastructure bond required.

Works are only $2000 for a front fence – are we still required to pay?

To make it fair across the board the city has taken into account the smaller works that may be carried out. The City has placed a standard bond to cover for any damage that may occur during the development. This may be for tree replacement, remedial restorative tree pruning, pathway, kerb line, side entry pit, streetlight repairs.

Prior to requesting a bond refund have you checked?

✓ BA7 Notice of completion has been submitted
✓ Skip bins and construction materials have been removed from verge
✓ Nothing is being stored in the right of way
✓ All sediment is contained within the boundary lines
✓ Redundant crossovers have been removed and kerbing and verge reinstated
✓ Site is clean and in good condition