

## Pre-booked bulk green waste collection service

**How to book:** Bulk green waste collections can be booked via the Western Metropolitan Regional Council website. Bookings can be made up to 8 weeks in advance starting from the next available date.

[Click here to make a booking.](#)

### FAQs

**Q: Why has the City switched to a pre-booked service?**

**A:** There are several advantages to a pre-booked bulk green waste service. These include:

- Providing residents more flexibility as they can pre book a collection when required.
- A pre booked service is more environmentally sustainable and efficient. Currently, less than 5% of the city's green waste is collected during the previous tri-annual collection.

**Q: What is accepted in a bulk green waste collection?**

**A:** Branches, flowers, leaves, weeds, grass clippings, palm fronds, and twigs.

**Q: Who collects my green waste?**

**A:** Green waste collections are carried out on behalf of the City of Subiaco by the Western Metropolitan Regional Council.

**Q: When do pre booked collections start?**

**A:** Bookings can be made via the WMRC website from the 8th of September 2025, with the first collections happening on the 26<sup>th</sup> of September 2025.

The current bulk green collection scheduled to commence on the 8<sup>th</sup> of December 2025 will still go ahead. Following this collection, all future collections will be made via bookings.

**Q: Can I cancel my booking if I no longer need it?**

**A:** You can change, cancel or postpone your booking via the WMRC website or phone their Verge Valet Collection Team on [9384 6711](tel:93846711) between 8:30am - 4:30pm Monday to Friday.

Please note, bookings must be changed before 3:30pm on the business day before your collection day. If changes are made after this, you will lose one of your three allocations.

**Q: What will happen to my green waste pass?**

**A:** In addition to their weekly FOGO bin collection and the pre-booked green waste collection, residents within the City of Subiaco will still receive an annual green waste pass. A pass provides residents free entry to the West Metro Recycling Centre to dispose of green waste.

**Q: Can I still put green waste in my FOGO bin?**

**A:** Yes, your FOGO bin is a great option for smaller amounts of green waste whereas a pre-booked collection is designed to cater for larger volumes of waste such as seasonal pruning.

**Q: What if I require more than 3 collections or my collection is larger than 3 cubic meters?**

**A:** Households can also use their annual green waste pass or their FOGO bin to dispose of green waste.

Alternatively, please contact the City's Waste Team via email at [city@subiaco.wa.gov.au](mailto:city@subiaco.wa.gov.au) and they will assist you.

**Q: I can't use my verge for collection. Where can I place my green waste?**

**A:** If you are unable to use your verge or do not have a verge you can contact our Waste Team via email at [city@subiaco.wa.gov.au](mailto:city@subiaco.wa.gov.au) and they will assist you in finding a suitable location to place your green waste for collection.

**Q: Can I request a specific day/ time?**

**A:** No, it's not possible to request a specific collection time.

The City's collection day is Friday, as determined by the collection contractor.

**Q: I live down a laneway, will my green waste be collected from down the laneway?**

**A:** Green waste will not be collected from laneways. Please ensure your green waste is on your verge.

**Q: Can I still use the old green waste bags?**

**A:** No, green waste will not be collected if it is in any type of bag or container.

**Q: I have green waste that have been affected by shot-hole borer. Can I put this out for collection?**

**A:** No.

If you suspect you have shot-hole borer you must contact the Department of Primary Industries and Regional Development directly.

**Q: If my verge is damaged during collection, who is responsible for fixing this?**

**A:** The Collection Contractor will be responsible for remediating any damage caused during collection.